

# SuperClean Carpet Care

(Residential pricing only)

## *Service procedure and pricing*

### ***Level one: \$99.00 minimum service. 4-5 areas (Ideal for the smaller home with no stairs)***

1. A pre-conditioner or pre-cleaner is applied by spray to areas to loosen moderately soiled areas. This usually eliminates most soils i.e., food protein and traffic areas soiling.
2. The next process is the cleaning or extraction process. We use the (HWE) hot-water extraction method of cleaning. This is where a fabric rinse is injected into the carpet under heat and pressure (also referred to as “steam cleaning”) and is extracted with a very powerful vacuum which leaves the carpet damp and dries in about 4-6 hours. *Residue Free Cleaning* with Truck-mounted equipment.
3. We do not move heavy furniture i.e. beds, dressers, entertainment centers, etc. Likewise as with anything that is considered fragile, i.e. televisions, glass tables, dolls, toys, etc. Specials are for occupied single-family residential dwellings only. We would kindly ask that if you would in advance remove any items you wish to have cleaned under and pre-vacuuming is always a plus. As listed under "Conditions" some spots i.e. rust, liquor, beverages that contain red dye. cosmetics, coffee, lipstick stains, and the like, is performed at customer's risk because REMOVAL OF SPOTS IS NOT GUARANTEED.

### ***Level Two: \$149.00 Guarantee 5 areas cleaned (best value for smaller home with stairs) Single story or two story home up to 2000 square feet including stairs.***

### ***Level three: \$199.00 Entire House (Pet Lover's Package)***

1. 7-9 areas cleaned. *Most 2 story homes* up to 2500 square feet.
2. Treat 1-2 areas with Odor Stain Remover (OSR) an enzyme guaranteed to remove pet stains and odor.
3. Deodorizer/sanitizer applied

### ***Level four: \$249.00 Premier Service for larger homes over 2500 sq.ft. up to 3200 sq.ft.***

1. This package includes basement

**\*\*CLIENT IS REQUESTED TO READ THIS 3 PAGE DOCUMENT BEFORE SIGNING AND ASK FOR AN EXPLANATION OF ANYTHING NOT CLEAR OR INCONSISTENT WITH ANY PREVIOUS REPRESENTATION\*\***

Disclaimer: These prices are for moderately soiled carpets and fabrics. This offer does not cover stains, i.e. red dye, wine, coffee, food stains; paint, etc. including filtration soils or *heavily soiled carpet* where additional time and effort are required to clean the affected areas. This type of cleaning is referred to as <sup>⊙</sup>*Restorative cleaning*.

<sup>⊙</sup> Restorative cleaning is a heavy duty cleaning process used to remove most stains and residue. This process is determined upon examination by a qualified technician and requires more labor and materials.

## Additional Services Fees

(Confidential price list)

Basement	\$100.00	Up to 400 sq.ft.		
*Per area Carpet cleaning	\$25.00-30.00	Depending upon size and condition	*This price is for moderately soiled carpet.	Heavily soiled areas as per on site quote.
Staircase	\$50.00	Per staircase some houses have multiple		
Fabric Protectant	\$30.00 per area	Stainblocker® w/Teflon®		
Sofa	\$49.95	96" max length		
Loveseat	\$39.95	48" to 60"		
Sectional	\$12.50 per section	Min. 4 sections 36" to 48"		
Recliner chair	\$39.95			
Ottoman	\$15.00			
Dining Chair	\$12.50	Min. 4 chairs		
Area rugs	\$25.00-35.00	Or as per quote for specialty rugs		
Stain & odor treatment	\$50.00 per area	For pet problems		
Carpet removal	Per room	Call for quote disposal fees may apply		
UV Inspection	\$25.00	Call for quote	This method is used for locating pet stains & odor	
Office Partitions	\$3.00-\$5.00 per panel	Call for quote		
Auto/RV Interiors	\$50.00 & up	Call for quote		
Tile & Grout	On site quote	Call for quote		

## Conditions

The company or its authorized agent to perform the work specified in a professional manner using reasonable care to obtain satisfactory results. The professional cleaner is limited in attaining the best results due to the condition and nature of the article being cleaned.

Listed below are conditions which are the most commonly encountered for which we disclaim liability and for which the customer agrees not to hold us responsible.

1. The nature of some spots makes it impossible to restore original color or texture. At times a spot will appear to be even more visual after a general cleaning of the material. Spotting work on rust, liquor, cosmetics, ink, coffee, lipstick stains, and the like, is performed at customer's risk because **REMOVAL OF SPOTS IS NOT GUARANTEED.**
2. Carpeting, by nature, has certain permanent characteristics (Fluffing, blooming, pile shading) that cannot be changed and may even be highlighted by cleaning.
3. The colorfastness of fabric, leather, vinyl or other material depends on the material and the dyes used in manufacturing. After testing such materials, we have advised the customer regarding the adverse effects which may result due to the cleaning process.
4. Backing, lining and other materials and processes used in manufacturing carpeting and furniture may produce adverse results in the face material when cleaned. There is no way of determining when such results will occur.
5. The customer will not hold the company or its agent responsible for SHRINKAGE unless shrinkage is caused by our negligence.
6. The customer will not hold the company or its agent responsible for COLOR FADING due to light, age, or weak or deteriorated material.

THIS HAS BEEN TYPED BECAUSE THE BACK OF THIS FORM IS VERY LIGHT & CAN NOT BE COPIED. 10/09